

RIIA Learning Hub Privacy Policy

Effective Date: May 2026

Website: <https://eastmidlandsriia.org.uk/learning-hub/>

Owner: Regional Improvement and Innovation Alliance (RIIA)

1. Introduction

This Privacy Policy explains how we collect, use, store, and protect personal data when you access this Website.

2. Information We May Collect

We may collect information such as:

- Name
 - Email address
 - Professional affiliation
 - Login credentials
 - IP address
 - Usage data
 - Communications sent to us
-

3. How We Use Your Information

We use personal data to:

- Provide access to the website
- Manage user accounts
- Maintain security
- Communicate regarding resources
- Improve website functionality
- Comply with legal obligations
- Track usage and analytics

We do not sell personal data or any of the website usage data.

4. Data Sharing

We may share your data with:

- IT hosting providers, to resolve any access issues
- Technical support providers to resolve your query if needed
- Legal or regulatory authorities if required

All third parties are required to maintain confidentiality.

5. Data Retention

We retain personal data only as long as necessary for the purposes described above or as required by law.

6. Data Security

We implement reasonable technical and organisational safeguards, including:

- Access controls
- Secure hosting
- Password protection

However, no online system can be guaranteed fully secure.

7. Your Rights (if applicable under local law)

Depending on jurisdiction, you may have rights to:

- Access your data
- Request correction
- Request deletion
- Restrict processing
- Object to processing

Requests may be submitted to hello@eastmidlandsriia.org.uk.

8. Cookies

The Website may use cookies or similar technologies to enhance functionality. You may control cookies via your browser settings.

9. Updates to This Policy

We may update this Privacy Policy periodically. The latest version will always be available on the Website and will be effective upon posting.

10. Contact

If you would like to get in touch with us please email hello@eastmidlandsriia.org.uk